

# MAINFRAME MANAGED SERVICES



Maintec has the capability to maintain 24\*7\*365 schedule of monitoring system operations and responding to and resolving Incidents in accordance with the SLA's, adhering to incident, problem, and change management processes.

With our complete z/OS infrastructure, deep expertise and proven practices, Maintec provides you with world-class mainframe services so you can improve efficiency and quality at optimum cost. Maintec's mainframe systems programmers and operations specialists step in and remotely manage your mainframe operations

## MAINFRAME OUTSOURCING SERVICES – THE COMPLETE SOLUTION

Eliminate the high costs of routine maintenance and upgrades of you mainframe. Mainframe Outsourcing from Maintec Technologies includes:

- z/OS, z/VM or VSE Operating Systems
- IBM Software Stack
- Support for third party software
- CPU, Memory and DASD
- Tape solutions (physical and virtual)
- Tape operations
- Batch monitoring and processing
- System programming support
- Add or remove capacity as required

## REMOTE MANAGED SERVICES – THE PERFECT BALANCE

IT expertise and ongoing management of your mainframe with the comfort of retaining your own equipment.

- 24x7 operational support including batch execution and console monitoring
- Alert and incident management
- System software monitoring and management
- Third party software management and support

Skill shortage exposes risk

71% of CIOs worry mainframe skill shortage could negatively impact or pose a significant business risk.

Mainframe outsourcing provides access to a greater depth of highly skilled engineering staff and control costs while, managing capacity.

Our IT staff can assist from a project capacity with:

- z/OS, z/VM or VSE upgrades
- Subsystem upgrades and enhancements
- Third party software upgrades
- Migrations from existing mainframes to new Implementations

Questions regarding  
**Mainframe Managed Services**  
Call (919) 424-6323